

Sr no	Service	Time Norms
1	Cash Payment Through Cashier	15 Minutes
2	Receipt of Cash Through Cashier	10 Minutes
3	For Issuance of FDR	25 Minutes
4	Payment of FDRs	15 Minutes
5	Opening of an Account	35 Minutes
6	Updating of Passbooks	10 Minutes
7	Statement of account	within 07 days
8	Collection of Cheque	
	1. our own Banks Cheque	Same day
	2. Local/ Outstation CBS cheque of Other Banks	3 Days
	3. Outstanding non-CBS cheques of other Banks	7 days to 14 days